

# DIGITAL PUBLIC ADMINISTRATION IN CZECHIA: STATUS & PLANS\_

EUSDR Priority Area 10 „Institutional Capacity and  
Coopertaion“

Extended Steering Group Meeting on 09 October 2024

**TOMÁŠ ŠEDIVEC**

**THE CHIEF ARCHITECT OF E-GOVERNMENT DEPARTMENT**  
**DIGITAL AND INFORMATION AGENCY**

## Country Participation



## Pillars and Priority Areas





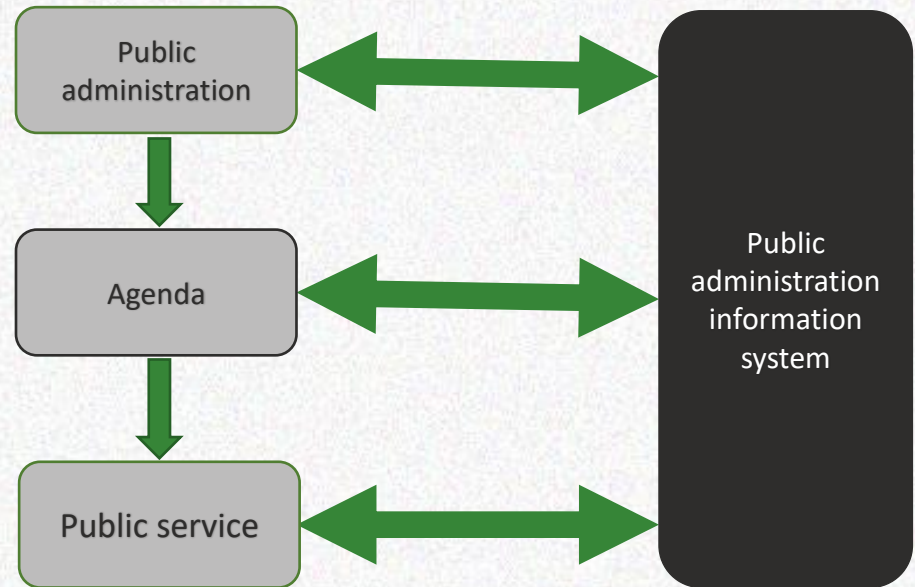
# THE CZECH PUBLIC SECTOR\_

- **Multilevel Governance:** collaboration at the central, regional and local levels. Roles and responsibilities are defined by legislative framework and non-legislative documents;
- Since 2018, the „**Digital Czechia**“ government program is an umbrella for digitalisation initiatives with its implementation plans annually updated and approved by the Czech government;
- The **Government Council for Information Society** with its working groups is responsible for coordination and decision making to minimize the „silos approach“ and ensure involvement of digitalisation stakeholders;
- The **Digital and Information Agency** as a government authority with a single mission to support digitalisation of public sector;
- **Collaboration and best-practice sharing** between regions and across the Union of towns and municipalities;
- **Towards digital targets for 2030 of the Europe's Digital Decade**, together with the EU member states and the European Commission.



# CZECH eGOVERNMENT\_

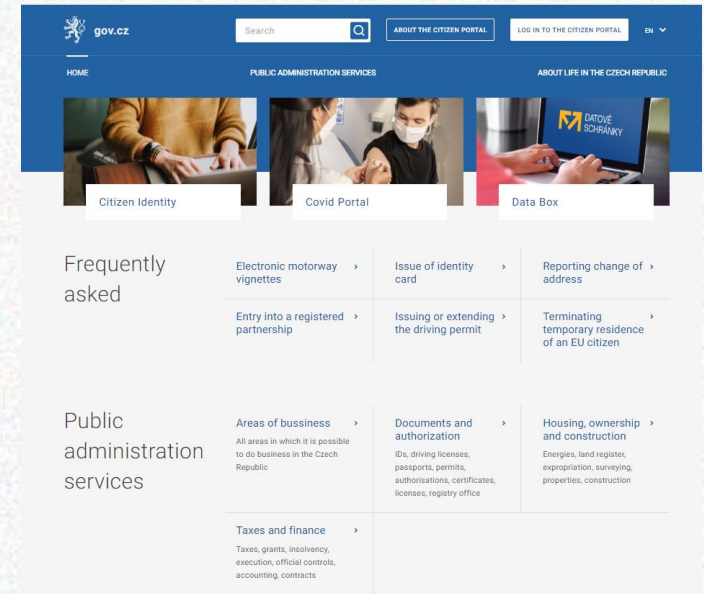
- 4 base registries
- almost 7 000 public administration bodies
- more than 10 000 public administration information systems
- almost 400 agendas
- over 6 000 public services



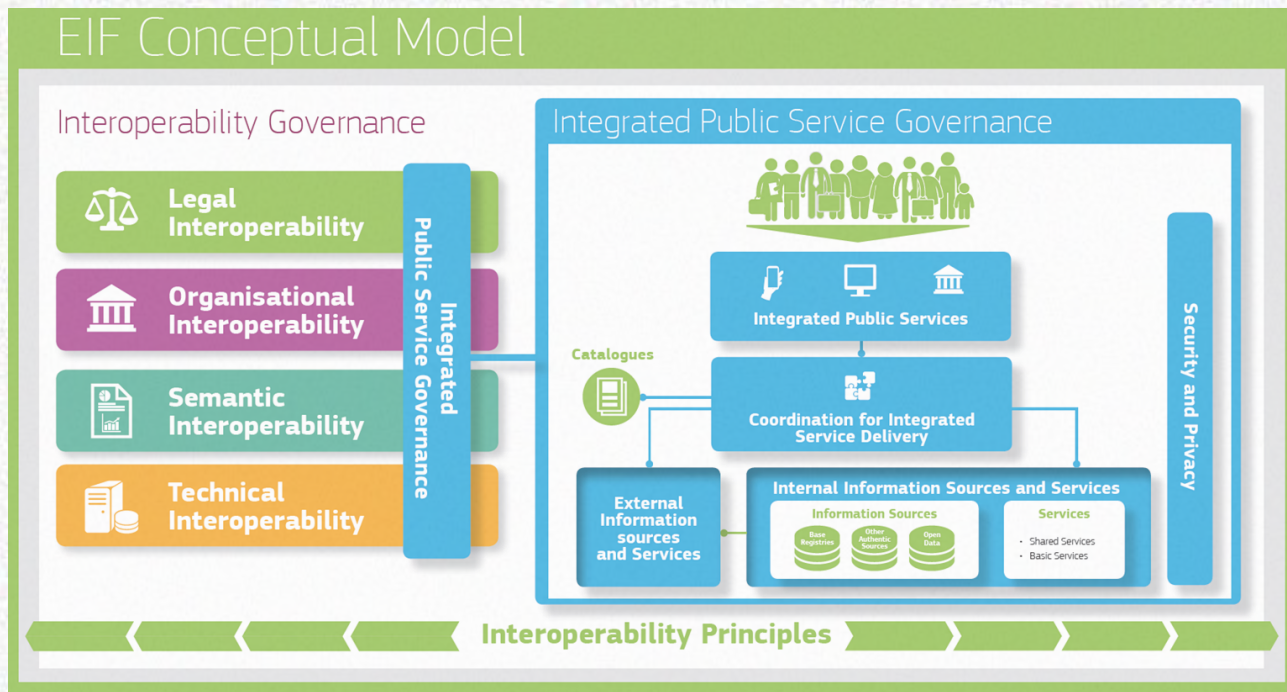


# WHAT WE DO HAVE TODAY\_

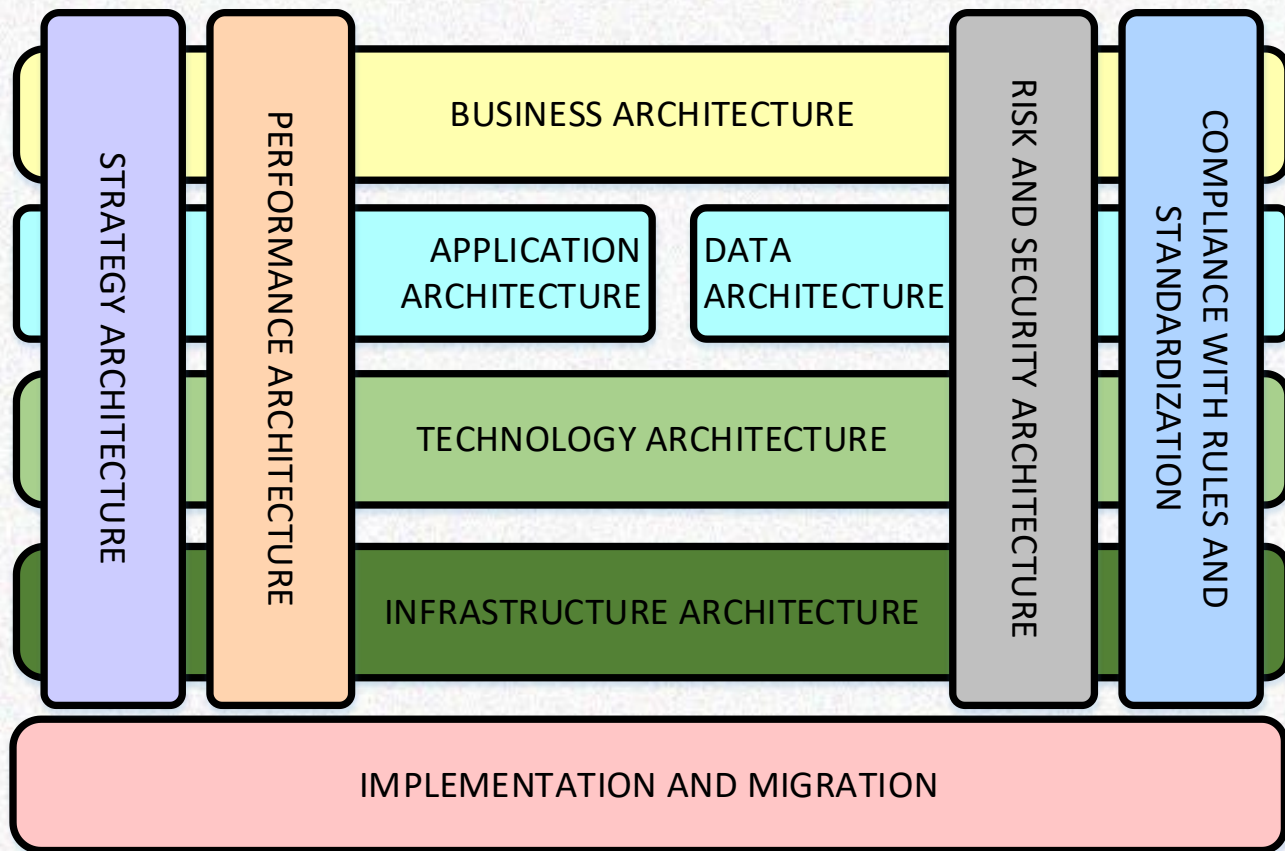
- A dedicated communication infrastructure of public administration: the national network „KIVS“ with the Central service point „CMS“;
- A system of base registries (4) and other IS (>3 000) as authentic data sources;
- Federated portals with the access to digital government services. More than 400 services can be accessed from the Citizen's Portal at [www.gov.cz](http://www.gov.cz)
- Several eID means, including the Bank ID for the [secure online identification and authentication](#) to access personalised digital government services;
- Legislation and policies for publishing public administration data in a machine-readable format, sharing data, ensuring cybersecurity, interoperability and other aspects of a successful user-centred digitalisation.
- Updated knowledge base and guidelines for all public authorities at [www.archi.gov.cz](http://www.archi.gov.cz)



# THE EUROPEAN INTEROPARABILITY FRAMEWORK\_

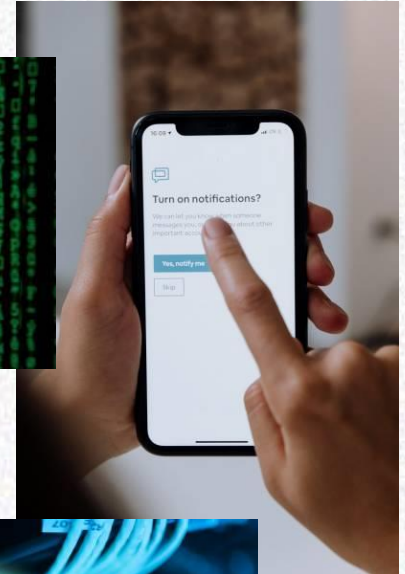






# eGOVERNMENT TOPICS\_

- eGovernance and eGovernment
- Approval of ICT projects by the DIA
- Data sharing and re-use
- Service channels and the eID
- Electronic documents management
- ICT infrastructure
- Cloud services

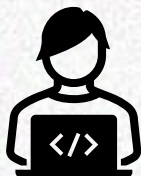




# FOR WHOM\_?



**CITIZENS**



**OFFICERS**



**SCIENTISTS /  
RESEARCHERS  
/ ANALYSTS /  
JOURNALISTS**



**POLITICIANS /  
STAKEHOLDERS**

# MILESTONES AND FUTURE PLANS\_

- 2018 – The Citizen' Portal (and the mobile app later on)
  - 2020 – The Act on the Right to Digital Services
  - 2023 – Digital and Information Agency as a dedicated government authority
  - 2023/2025 – Single government domain „gov.cz“
  - 2024 – eDoklady mobile application
  - 2025 – Shared data pool of public administration
  - 2026 – EUDI Wallet
- 
- Better data sharing and re-use ➡ pro-active services)
  - + mobile friendliness
  - + better user experience





## POPULAR DIGITAL GOVERNMENT SERVICES\_

- The [Citizen's Portal](#) as a transactional part of the [Public Administration Portal](#);
- Sectoral portals and services [MyTaxes](#), [Social benefits](#), [online services of the Czech Social Security Administration](#), [Transport](#) and other);
- E-Receipt and e-Sick Leave services;
- [Data mailbox service](#)
- [eID](#)



*„By 2025, all key government services have to be available online.“*

## *The Czech Act on the right to digital services*

# ACTIVITIES OF CHIEF eGOVERNMENT ARCHITECT\_

- Establishing standards for digitalisation of public sector;
- Evaluating and approving selected ICT projects of public administrations before the public procurement tender process is initiated;
- Accreditation and attestation of the long-term management of the information systems of public administration.



# CHALLENGES & OPPORTUNITIES\_

## CHALLENGES :

- Interoperability between systems;
- Data security and privacy concerns;
- User adoption and digital literacy gaps;
- Funding and resource allocation;
- More efficient implementation of digital projects.

## OPPORTUNITIES :

- Leveraging (open) public administration data;
- More and better cross-border cooperation;
- Easing cross-border digital services;
- Innovating by using potential of AI-based technologies and better collaboration with GovTech sector.

# THANK YOU FOR YOUR ATTENTION!

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[www.digitalnicesko.gov.cz](http://www.digitalnicesko.gov.cz)